

Terms and Conditions for E-commerce Services

Please read these terms and conditions carefully before using the e-commerce services provided by getgriid.com (referred to as "we," "us," or "our"). By accessing or using our e-commerce services, you agree to be bound by these terms and conditions.

1. General

1.1 Acceptance of Terms and Conditions: By accessing or using our e-commerce services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions, along with any other policies or guidelines posted on getgriid.com.

1.2 Eligibility: You must be at least 18 years old to use our e-commerce services and make purchases on getgriid.com. By using our e-commerce services, you represent and warrant that you are of legal age to enter into a binding contract.

2. Products and Services

2.1 Product Information: We strive to provide accurate and up-to-date information about our products and services on getgriid.com. However, we do not warrant or guarantee the accuracy, completeness, or reliability of any product descriptions, images, prices, availability, or other information displayed on our website.

2.2 Pricing and Payment: All prices for products or services displayed on getgriid.com are in the specified currency and are subject to change without notice. We reserve the right to modify prices, offers, and promotions at our discretion. Payment for purchases made on our website must be made through the available payment methods provided during the checkout process. By providing your payment information, you authorize us to charge the specified amount for your order.

2.3 Order Confirmation and Fulfillment: After placing an order, you will receive an order confirmation email. This email serves as acknowledgment that we have received your order but does not constitute acceptance of your order. We reserve the right to accept or decline your order at our discretion. In the event that we are unable to fulfill your order, we will notify you and provide a refund if applicable.

3. Shipping and Delivery

3.1 Shipping Policy: We will make reasonable efforts to process and ship your order in a timely manner. Shipping times may vary depending on your location and the selected shipping method. We are not responsible for any delays or damages caused by the shipping carrier or events beyond our control.

3.2 Delivery: Once your order has been shipped, the risk of loss and title for the products passes to you. We are not responsible for any lost, stolen, or damaged packages after they have been shipped and handed over to the shipping carrier.

4. Returns and Refunds

4.1 Return Policy: We strive to provide high-quality products and services. If you are not satisfied with your purchase, please refer to our Return Policy posted on getgrid.com for instructions on how to return eligible items.

4.2 Refunds: Refunds will be issued in accordance with our Return Policy. Please allow a reasonable period for processing your refund after we receive the returned item(s). We reserve the right to refuse or deduct a refund if the returned item(s) are not in their original condition or do not meet our return eligibility criteria.

5. Intellectual Property

5.1 Ownership: All intellectual property rights, including copyrights, trademarks, and patents, associated with getgrid.com, its content, and our products and services, are owned by us or our licensors.